

Wild Jasmine Events Limited – Client Terms and Conditions

These are the standard terms of Client Business of Wild Jasmine Events Limited, of 106 Woodmancote, Barnwell Cottage, Dursley. GL11 4AJ, and all work undertaken by Wild Jasmine Events Limited shall be on these terms unless specifically varied in writing and agreed to by both parties prior to the event.

1. The Hire Period

1.1 Hire goods remain the property of Wild Jasmine Events Limited at all times.

1.2 During the hire period which commences from time of delivery/collection, the Client shall be responsible for the safe keeping and maintenance of the goods in good and substantial repair and condition.

1.3 Any damage caused to hired goods, beyond reasonable wear and tear, will be the responsibility of the Client. Any repair work necessary as a result will be chargeable.

1.4 In the event of the total loss, or irreparable damage, of any hire goods for any reason whatsoever, the Client shall be responsible to Wild Jasmine Events Limited for the full value of such goods plus the hire charge. It is the Client's responsibility to insure against such risk.

1.5 Shortages and damages to hired linen will be charged at the full replacement value. No substitute items will be accepted as replacement by the owner. Damages include items that have sustained burns and scorches, cuts and rips, defacement, ink marks, earth or concrete stains and candle wax. All linen must be returned in the original bags or boxes provided and in a dry state.

1.6 A refundable damage waiver will be added to the invoice to cover such repairs or replacements as mentioned in points 1.3, 1.4 & 1.5. If the cost of repair or replacement is more than the damage waiver, an invoice for the final balance will be issued to the client after the event.

1.7 The period of hire ends only when Wild Jasmine Events Limited has collected and inspected each item after the event.

1.8 The refundable damage waiver will be refunded to the Client within 7 days of the end of the hire period.

1.9 Wild Jasmine Events Limited reserves the right to substitute alternative goods subject to availability without prior notice should unforeseen circumstances arise.

1.10 All hire charges quoted are per 24 hour period and no reductions or refunds will be made after the commencement of the chargeable period.

1.11 All bookings will be regarded as provisional until a signed copy of these Terms & Conditions, along with the Booking Confirmation and non-refundable deposit has been received from the client. Wild Jasmine Events Limited is not under any obligation to continue holding provisional bookings beyond 10 working days from the time of booking, if these have not been received.

1.12 It is the Client's responsibility to ensure that adequate access is provided to Wild Jasmine Events Limited upon delivery of hired goods, and to ensure that such goods are available for collection at the appointed time.

1.13 Any delays caused to Wild Jasmine Events Limited upon delivery and/or collection and any additional journeys that may result will be subject to additional charges.

1.14 We reserve the right to cancel our services should we discover that the venue, or access to the venue presents a danger to ourselves, or could lead to damage of our goods. No refunds shall be given in this instance.

1.15 If any hire equipment is not returned to Wild Jasmine Events Limited at the end of the agreed hire period, or within 7 days of a written demand from Wild Jasmine Events Limited, we reserve the right to invoice with a demand for payment which is equal to the current replacement retail value of the items which have not been returned.

1.16 It is the responsibility of all Clients to ensure that the hire equipment is emptied of all personal belongings as no responsibility can be accepted for their safe custody.

1.17 Wild Jasmine Events Limited does not accept any liability for any damage or injury to goods or persons caused by the misuse of the hire furniture. Wild Jasmine Events Limited shall provide Public Liability insurance cover of £5million.

2. Price & Payment

2.1 All prices and costs will be presented in a written quotation.

2.2 A non-refundable deposit of 20% of the total fee payable as agreed in the written quotation is required to secure your booking.

2.3 The balance of the total fee, along with the refundable damage waiver, shall be payable 4 weeks prior to the event date.

2.4 Wild Jasmine Events Limited reserves the right to cancel your booking if payment has not been received in full before the start of the hire period. Cheques are not accepted as a means of payment on the day of the hire period.

2.5 Any additional expenses or fees resulting from any changes made by the Client, that have not been quoted in the agreed proposal but subsequently incurred by Wild Jasmine Events Limited, will be invoiced separately after the event.

2.6 Late Bookings – Should a booking be made within 20 working days of the event date, payment in full will be required to secure the date.

3. Methods of Payment

Cheque payable to Wild Jasmine Events Limited.

Cheques are not accepted as a means of payment on the day of the hire period.

Bank transfer: Details available upon request to enquiries@wildjasmineevents.co.uk

4. Cancellation

4.1 Should an event be cancelled; the following cancellation charges will apply and extend to the total charge. In addition, the client will settle any third-party charges incurred by Wild Jasmine Events Limited on behalf of the client.

Cancellation Clause %

More than 120 working days prior to the event 20%

120 to 61 working days prior to the event 50%

60 to 31 working days prior to the event 80%

31 working days or less prior to the event 100%

4.2 All cancellations must be received in writing from the client and will be deemed to take effect from the date of receipt.

5. Governing Law

These terms and conditions shall be governed and constructed and shall take effect in accordance with the Laws of England and Wales and shall be subject to the exclusive jurisdiction of the English and Welsh Courts.